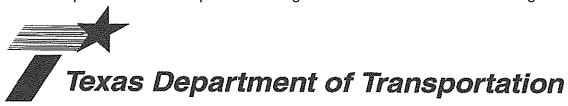
09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 1 of 34



MOTOR VEHICLE DIVISION, CONSUMER AFFAIRS SECTION © P.O. BOX 2293 ☑ AUSTIN, TEXAS 78768 (512) 416-4800 ☎ LEMON LAW INFORMATION (800) 622-8682 ☎ FAX (512) 416-4850

February 5, 2007

Ms. Linda Mitchell 1710 Marlene Drive Euless, Texas 76040 Chevrolet Motor Division General Motors Corporation P. O. Box 33170 Detroit, Michigan 48232-5170

Mr. Larry Thedford J-Rod, Inc. 398 N. Commercial Blvd. Red Oak, Texas 75154

RE:

MS. LINDA MITCHELL, Complainant v.

GENERAL MOTORS CORPORATION & J-ROD, INC., Respondents

DOCKET NO. 07-0002 CAF

Dear Ladies and Gentlemen:

Enclosed is the Administrative Law Judge's Decision and Final Order. Please note the requirement for the reacquiring Respondent to obtain a Texas title for the vehicle before selling it.

A party who disagrees with the decision may file a **Motion for Rehearing** directed to the Director of the Motor Vehicle Division. The motion must state specific reasons for disagreement with the decision and must be received in our office **WITHIN 20 DAYS** of receipt of this Decision and Order. Paragraphs (3) through (7) of Texas Motor Vehicle Division Rule §8.207 (enclosed) detail the procedures involved in filing the motion.

A copy of the Motion for Rehearing must be sent to all opposing parties to allow them an opportunity to reply. Responses to a Motion for Rehearing must be received in our office <u>WITHIN 30 DAYS</u> of receipt of this Decision and Order.

Please review the Decision and Final Order and the enclosed rule(s) carefully. If you have any questions, please call your Case Advisor, Mr. Bob Swarts at (512) 416-4874.

W. Kenneth Herring Administrative Law Judge

WKH:bm

Enc.

1) Final Order

2) Decision of the Administrative Law Judge

3) Rule 8.207 - Contested Cases

4) Rule 8.210 - Compliance with Order Granting Relief

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Nos. 7004 1160 0007 2304 4674 / 7004 1160 0007 2304 4681 7004 1160 0007 2304 4698

Copy to Complainant by regular mail also

cc: <u>VIA FACSIMILE (866) 432-1685</u>

Stephanie Smith, GM Business Resource Center

nter GMRVDC

Attention: Tanya 2717 Schust Road

VIA FACSIMILE (866) 215-6750 General Motors' Imaging Center

Saginaw, Michigan 48603

Disclosure and Decal attached to:

TEXAS DEPARTMENT OF TRANSPORTATION MOTOR VEHICLE DIVISION

MS. LINDA MITCHELL,	§	
Complainant	§	
•	§	
v. ·	§	DOCKET NO. 07-0002 CAF
	§	
GENERAL MOTORS CORPORATION &	§	
J-ROD, INC.,	§	
Respondents	§	

FINAL ORDER GRANTING SUBCHAPTER M RELIEF

BE IT REMEMBERED THAT on the 10th of January, 2007 there came before the undersigned Administrative Law Judge of the Motor Vehicle Division the above referenced matter. The Administrative Law Judge, having duly considered the evidence and the arguments presented and having made certain findings of fact and conclusions of law in the Decision of even date herewith; does hereby enter the Final Order in this proceeding as follows:

IT IS ORDERED

- 1. that the Decision filed in this proceeding, including the findings of fact and conclusions of law, be, and hereby is, incorporated herein;
- 2. that General Motors Corporation (Respondent I) shall accept the return of the vehicle from the Complainant, provided however, that Respondent I shall have the right to have its representatives inspect the vehicle upon the return thereof by Complainant. In the event that additional damage to the vehicle beyond ordinary wear and tear is found, and if the parties are unable to agree upon an amount as an allowance for the repair of such damage, then either party shall have the right to request the reconsideration of the amount of the refund;
- 3. that Respondent I shall arrange for the repurchase of the subject vehicle, in the amount of \$47,429.67, within twenty (20) days of receipt of this Order:
- 4. that the refund shall be paid to Complainant and the lien holder as their interests appear; If clear title is delivered, the full refund shall be paid to the Complainant; .

- 5. that Respondent I, pursuant to 16 TEX. ADMIN. CODE Section 107.10(4), shall issue a disclosure statement provided by or approved by the Motor Vehicle Board;
- 6. that Respondent I, pursuant to 16 TEX. ADMIN. CODE Section 107.10(4), shall affix the disclosure decal provided by the Motor Vehicle Board to the inside of the left front window of the vehicle, with the front side of the decal facing out;
- 7. that Respondent I pursuant to 16 TEX. ADMIN. CODE Section 107.10(4) shall provide the Motor Vehicle Board, in writing, the name, address and telephone number of the transferee (wholesale purchaser or equivalent) of the vehicle within sixty (60) days of the transfer.

Signed this 5th day of January, 2007

W. Kenneth Herring, Administrative Law Judge

Motor Vehicle Division

TEXAS DEPARTMENT OF TRANSPORTATION MOTOR VEHICLE DIVISION

MS. LINDA MITCHELL,	§	
Complainant	§	
	§	
v. .	§	DOCKET NO. 07-0002 CAF
	§	
GENERAL MOTORS CORPORATION &	§	
J-ROD, INC.,	§	
Respondents	§	

DECISION OF THE ADMINISTRATIVE LAW JUDGE

The hearing on the complaint of Ms. Linda Mitchell (Complainant) against General Motors Corporation (Respondent I) and J-Rod, Inc. (Respondent II) was held in Dallas, Texas on January 10, 2007 pursuant to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated. Complainant appeared and testified her own behalf. Respondent I and Respondent II properly appeared and presented evidence in their respective behalves. Mr. W. Kenneth Herring, Administrative Law Judge (ALJ), presided.

Complainant filed a complaint contending that the vehicle (a 2005 Chevrolet Kodiac) is defective and should be repurchased because the vehicle has fuel system related concerns.

EVIDENCE ADDUCED

Complainant's evidence tends to show the following facts:

- 1. She purchased a new 2005 Chevrolet Kodiac on October 14, 2005.
- She can document that the vehicle has been taken to an authorized facility with a fuel system related complaint on the following occasions:
 - a. August 17, 2006 with 19,125 miles; at which time, a GM dealer replaced the fuel pump assembly and fuel tank sending unit;
 - September 9, 2006 with 27,348 miles; at which time, a GM dealer replaced the rear fuel module and a J-Rod facility stated no problem was found but made adjustments to the fuel system; and
 - c. November 28, 2006 with 27,628 miles; at which time, Mr. Dennis Williams examined the vehicle and stated no problem was found.
- 3. Currently, the vehicle has an ongoing fuel system concern manifested by the system not properly allowing fuel to be pumped into the vehicle.
- 4. She sent written notice of this concern to Respondent I in a letter dated August 28, 2006; Respondent II was sent written notice of this concern via her complaint with the Motor Vehicle Division on September 15, 2006. Both Respondents had an opportunity to cure the vehicle, during the September 9, 2006 repair visit which lasted until October 17, 2006. Respondent I had an additional opportunity to cure the vehicle on November 28, 2006.

Respondent largued:

- A current GM related concern has not been verified.
- The Complainant fails to meet the lemon law presumptions as to reasonable number of repair attempts.

Respondent II argued:

- 1. A current J-Rod related concern has not been verified.
- 2. The Complainant fails to meet the lemon law presumptions as to reasonable number of repair attempts.

INSPECTION AND TEST DRIVE

The hearing was continued at the vehicle. The Complainant and the ALJ participated in the inspection of the vehicle along with both Respondents. The vehicle was driven 6 miles. The ending mileage on the vehicle was 27,982 miles.

The interior inspection of the vehicle showed normal wear and tear. The exterior inspection revealed that the front bumper was bent and a word was written into the paint on the driver's side front fender.

The parties took the vehicle to a nearby gas station to test for a fuel system concern manifested by the system not properly allowing fuel to be pumped into the vehicle. The concern manifested, as described by the Complainant, during the inspection. All parties including the ALJ attempted to add fuel to the front tank, but the system would not allow it. Fuel could be added to the rear tank.

DISCUSSION

As mentioned above, the Complainant contends that the lemon law requirements are satisfied and the vehicle should be repurchased because the vehicle has a fuel system related concern.

The Respondents argued that an ongoing concern had not been verified and that Complainant failed to meet the lemon law presumptions as to a reasonable number of repair attempts.

As stated above, the concern, as described by the Complainant, manifested during the inspection. All parties including the ALJ attempted to add fuel to the front tank, but the system would not allow it. The ALJ holds that this is a defective condition that substantially impairs the use and value of the vehicle.

As to the issue of opportunity to cure, the ALJ finds that both Respondents were given written notice of the concern and both had a chance to inspect and repair the vehicle after that notice.

As to the issue of reasonable number of repair attempts, the ALJ notes that Complainant does not meet lemon law presumptions. However, the ALJ finds that the three documented visits to a GM authorized repair center stating the instant concern constitute a reasonable number of repair attempts for that issue for that respondent in this case.

Because there are two Respondents, the ALJ must determine how responsibility should be apportioned. It is the understanding of the ALJ that all of the components of the fuel system were provided by GM. Given that fact, the ALJ holds that Respondent I should bear full responsibility in this case. The ALJ does not preclude the Respondents debating this matter further in another forum, but as to this forum Respondent I must bear the cost of the instant judgment. And that judgment is the vehicle should be repurchased.

In addition to the repurchase of the instant vehicle, the Complainant has requested reimbursement of expenses. In fact, the Complainant calculated almost \$101,000.00 for reimbursement of incidental expenses. After reviewing the submissions of the Complainant, the ALJ finds that almost none of the requested expenses are reimbursable. The expenses of setting up and running her trucking business are not reimbursable in this forum. Lost wages or lost opportunities are not reimbursable in this forum. The expenses related to a vehicle break down in Wyoming are not reimbursable because the costs for that matter were previously addressed and because the ALJ finds that the concern at that time is not the same as the concern which is the basis for repurchase. The only requested costs which are reimbursable are postage expenses of \$66.00 and copy expenses of \$26.11.

The Complainant also contended that the useful life of her vehicle should be raised to from 120,000 miles to 250,000 miles for the purpose of calculating the repurchase price. Given the fact the vehicle has a diesel engine, the ALJ agrees.

Lastly, the vehicle has some damage beyond normal wear and tear. Based on the Complainant's submission of repair estimates, the ALJ will deduct \$1,473.90 from the amount of the repurchase price.

FINDINGS OF FACT

- Complainant purchased a 2005 Chevrolet Kodiac on October 14, 2005. The Complainant purchased the vehicle for a total purchase price of \$53,849.88. Complainant still owns the vehicle.
- 2. Respondent I issued its warranty covering defects in factory supplied fuel system materials for 2 years with unlimited miles during those two years.
- 3. The Complainant can document that the vehicle has been taken to an authorized facility with a fuel system related complaint on the following occasions:
 - a. August 17, 2006 with 19,125 miles; at which time, a GM dealer replaced the fuel pump assembly and fuel tank sending unit;
 - September 9, 2006 with 27,348 miles; at which time, a GM dealer replaced the rear fuel module and a J-Rod facility stated no problem was found but made adjustments to the fuel system; and
 - c. November 28, 2006 with 27,628 miles; at which time, Mr. Dennis Williams examined the vehicle and stated no problem was found.

- 4. The above listed visits constitute a reasonable number of repair attempts for Respondent I.
- 5. The vehicle has on-going fuel system related concerns.
- 6. All of the fuel system components were provided by GM. Given that fact, Respondent I should bear full responsibility for the currently ongoing concern.
- 7. The problems mentioned in the preceding Findings of Facts constitute defects covered by Respondent I's warranty.
- 8. Respondent I received written notice on the Complainant's concerns in a letter dated August 28, 2006. Respondent I had an opportunity to cure the vehicle, during the September 9, 2006 repair visit which lasted until October 17, 2006. Respondent I had an additional opportunity to cure the vehicle on November 28, 2006
- 9. The above noted concern constitutes a defective condition that substantially impairs the use and the value of the vehicle.
- 10. Complainant timely filed her complaint with the Motor Vehicle Division on or about September 1, 2006 and paid the \$35.00 filing fee.
- 11. The Respondent should repurchase the vehicle.
- 12. The ALJ makes the following Findings of Fact and calculations of the repurchase price:

Purchase price, including tax, title, licensor	e and		\$53,849.88		
Mileage at date of hearing		27,982			
Mileage at first report of current defect		19,125			
Miles driven after first report of defective	condition	8,857			
Calculations for allowance for use:	*				
Unimpaired miles:					
•	<u> 19,125</u>				
	250,000	Χ	\$53,849.88	=	\$4119.52
Impaired miles:					
·	8,857				
,	250,000	Χ	\$53,849.88 X .5	=	<u>\$953.90</u>
Total allowance for use deduction:					\$5,073.42
Purchase Price			\$53,849.88		
Less allowance for use			-\$5,073.42		
Refund filing fee			\$35.00		
Refund postage and copies			\$92.11		
Deduct damage allowance			<u>-\$1,473.90</u>		
TOTAL REPURCHASE PRICE:			\$47,429.67		

CONCLUSIONS OF LAW

- 1. Complainant timely filed this action with the Texas Department of Transportation, Motor Vehicle Division which has jurisdiction over this proceeding pursuant to Chapter 2301, Subchapter M of the Texas Occupations Code Annotated.
- 2. Complainant proved by a preponderance of the evidence that the vehicle is defective because of fuel system related concerns, which are defective conditions covered by the warranty; that Respondent I or its authorized dealerships have had a reasonable number of attempts to repair the problems; that Respondent I was provided an opportunity to cure the concerns; and that the condition substantially impairs the use and value of the vehicle.
- 3. Under Chapter 2301, Subchapter M of the Texas Occupations Code Annotated, Complainant is entitled to relief.

In accordance with the above Findings of Fact and Conclusions of Law, a Final Order shall be issued requiring the Respondent I to repurchase the vehicle.

Signed and dated this 5th day of January, 2007

W. Kenneth Herring, Administrative Law Judge

Motor Vehicle Division

88.207. Contested Cases: Decisions and Final Orders.

To expedite the resolution of cases filed under Occupations Code, Chapter 2301, Subchapter M, or §2301.204, the director may conduct hearings and issue final orders for the enforcement of these sections, including the delegation of this duty to hearing officers. Review of the hearings officers' decisions and final orders shall be according to the procedures as follows:

- (1) A hearing officer will prepare a written decision and final order as soon as possible but not later than 60 days after the hearing is closed, or as otherwise provided by law. The decision and order will include the hearing officer's findings of fact and conclusions of law.
 - (2) The decision and final order shall be sent to all parties of record by certified mail.
- (3) The decision and order is final and binding on the parties, in the absence of a timely motion for rehearing, on the expiration of the period for filing a motion for rehearing.
- (4) A party who disagrees with the decision and final order may file a motion for rehearing within 20 days from the date of the notification of the final order. A motion for rehearing must include all the specific reasons, exceptions, or grounds that are asserted by a party as the basis of the request for a rehearing. It shall recite, if applicable, the specific findings of fact, conclusions of law, or any other portions of the decision to which the party objects. Replies to a motion for rehearing must be filed with the director within 30 days after the date of the notification of the final order. A party or attorney of record notified by mail is presumed to have been notified on the third day after the date on which the order was mailed.
- (5) The director must act on the motion within 45 days after the date of notification of the final order, or as otherwise provided by law, or it is overruled by operation of law. The director may, by written order, extend the period for filing, replying to, and taking action on a motion for rehearing, not to exceed 90 days after the date of notification of the final order. In the event of an extension of time, the motion for rehearing is overruled by operation of law on the date fixed by the written order of extension, or in the absence of a fixed date, 90 days after the date of notification of the final order.
- (6) If the director grants a motion for rehearing, the parties will be notified by first class mail. A rehearing will be scheduled as promptly as possible. After rehearing, the director shall issue a final order and any additional findings of fact or conclusions of law necessary to support the decision or order. The director may also issue an order granting the relief requested in a motion for rehearing or replies thereto without the need for a rehearing. If a motion for rehearing and the relief requested is denied, an order so stating will be issued.
- (7) A party who has exhausted all administrative remedies, and who is aggrieved by a final decision in a contested case from which appeal may be taken is entitled to judicial review pursuant to Occupations Code, §§2301.751-2301.756, under the substantial evidence rule. The petition shall be filed in a district court of Travis County or in the Court of Appeals for the Third Court of Appeals District within 30 days after the decision or order is final and appealable. A copy of the petition must be served on the director and any other parties of record. After service of the petition on the director and within the time permitted for filing an answer, the director shall transmit to the reviewing court the original or a certified copy of the entire record of the proceeding. If the court orders new evidence to be presented to the director, the director or the director's designee may modify the findings and decision or order by reason of the new evidence, and shall transmit the additional record to the court.

Source: 16 TAC §107.7 repealed effective 2/16/06, 31 TexReg 843, reenacted at 43 TAC §8.201 effective 2/16/06, 31 TexReg 862.

§8.210. Compliance with Order Granting Relief.

Compliance with the director's order will be monitored by the director.

- (1) A complainant is not bound by the director's decision and order and may either accept or reject the decision.
- (2) If a complainant does not accept the director's final decision, the proceeding before the director will be deemed concluded and the complaint file closed.
- (3) If the complainant accepts the director's decision, then the manufacturer, converter, or distributor and the dealer to the extent of the dealer's responsibility, if any, shall immediately take such action as is necessary to implement the director's decision and order.
- (4) If a manufacturer, converter, or distributor replaces or repurchases a vehicle pursuant to a director order, reacquires a vehicle to settle a complaint filed under Occupations Code, Chapter 2301, Subchapter M or §2301.204, or brings a vehicle into the state of Texas which has been reacquired to resolve a warranty claim in another jurisdiction, the manufacturer, converter, or distributor shall, prior to resale of such vehicle, re-title the vehicle in Texas and issue a disclosure statement on a form provided by or approved by the director. In addition, the manufacturer, converter, or distributor reacquiring the vehicle shall affix a disclosure label provided by or approved by the director on an approved location in or on the vehicle. Both the disclosure statement and the disclosure label shall accompany the vehicle through the first retail purchase. Neither the manufacturer, converter, or distributor nor any person holding a license or general distinguishing number issued by the division under the Code or, Transportation Code, Chapter 503, shall remove or cause the removal of the disclosure label until delivery of the vehicle to the first retail purchaser. A manufacturer, converter, or distributor shall provide the director, in writing, the name, address, and telephone number of any transferee, regardless of residence, to whom the manufacturer, distributor, or converter, as the case may be, transfers the vehicle within 60 days of each transfer. The selling dealer shall return the completed disclosure statement to the director within 60 days of the retail sale of a reacquired vehicle. Any manufacturer, converter, or distributor or holder of a general distinguishing number who violates this section is liable for a civil penalty or other sanctions prescribed by the Code. In addition, the manufacturer, converter, or distributor must repair the defect or condition in the vehicle that resulted in the vehicle being reacquired and issue, at a minimum, a basic warranty (12 months/12,000 mile, whichever comes first), except for non-original equipment manufacturer items or accessories, on a form provided by or approved by the director, which warranty shall be provided to the first retail purchaser of the vehicle.
- (5) In the event of any conflict between this rule and the terms contained in a cease and desist order, the terms of the cease and desist order shall prevail.
- (6) The failure of any manufacturer, converter, distributor or dealer to comply with a decision and order of the director within the time period prescribed in the order may subject the manufacturer, converter, or distributor, or dealer to formal action by the division and the assessment of civil penalties or other sanctions prescribed by Occupations Code, Chapter 2301, for the failure to comply with an order of the director.

Source: 16 TAC §107.10 repealed effective 2/16/06, 31 TexReg 843, reenacted at 43 TAC §8.201 effective 2/16/06, 31 TexReg 862.

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RO No: 31759 Opened: 280CT04 Line Code: B Booker: 2642 Cause:	Closed: 290CT04 Mileage: 1 Comeback: N	36
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2642 INVW 9999	PTS\$ 0.00 LBR\$ 4 SUBLET REPAIRS	18.00 MSC\$ 0.00
Line Code: O. Basky, cons	PTS\$ 0.00 LBR\$	0.00 MSC\$ 15.00
Line Code: C Booker: 2642	Comeback: N	
Complaint: S100 INSTALL MUD FLAP Cause:	S	
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2642 1454 INT \$100	MISC REPAIR	
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work orders before I purchased I was not told about

RO No: 32969 Opened: 21DEC04 Closed: (ACT)	ON CONTROL REPAIR OR REPLACE
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Complaint: 100 EXHAUST BRAKE WARNING LIGHT Cause: .	
	REPAIRS PERFORMED
PTS:	0.00 LBR\$ 0.00 MSC\$ 0.00
RO No: 31759 Opened: 280CT04 Closed: 2 Line Code: A Booker: 1439 Comebác Complaint: NVSI NEW VEHICLE STATE INSP. Cause:	90CT04 Mileage: 136 k: N
	VEHICLE STATE INSP.
2042 11NSP 9997 MISC	0.00 LBR\$ 7.00 MSC\$ 0.00
TO STORE	0.00 LBR\$ 0.00 MSC\$ 5.50

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RO No: 39361
* 5 of 7 - Dealer: AN494-TS*
RO No: 37915 Opened: 03AUG05 Closed: 05AUG05 Mileage: 165
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Complaint: 100 C/S CHK ENGONE LIGHT ON
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SA TECH. TYPE. OPCODE CB-RO DESCRIPTION
2119 3092 WW N6608 WIRING AND/OR CONNECTOR EMISSIONS SYSTEM
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PTS\$ 0.00 LBR\$ 36.69 MSC\$ 0.00
* 6 of 7 - Dealer: AN494-TS*
RO No: 32969 Opened: 21DEC04 Closed: 07JAN05 Mileage: 138
Line Code: A Booker: 1474 Comeback: N
Complaint: 100 SERVICE BRAKE LIGHT COMES ON
Cause: .
SA TECH. TYPE. OPCODE CB-RO DESCRIPTION
1474 1434 WW N6600 WIRING AND/OR CONNECTOR BRAKE SYSTEM/TRA
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39361

Bankston Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY.

METRO: (817) 498-2400

1.10 MARLENE DR EULESS, TX 76040

JDA N MITCHELL

DUPLICATE 1 PAGE 1

FORT WORTH, TX 76180 LOCAL: (817) 485-0400 SERVICE PHONE: (817) 485-0466

HOME:817-399-9069 BUS:817-946-6906

SERVICE ADVISOR: 2119 LANNY HOWELL COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN: OUT TAG BLUE CHEVROLET KODIAK 1GBE4E12X5F504670 229/229 <u>T670</u> DEL DATE PROD. DATE WARR. EXP. **PROMISED** PO NO. RATE PAYMENT INV. DATE 21DEC04 IS 17:00 130CT05 0.00 23AUG06 R.O. OPENED READY OPTIONS: STK:5F504670 DLR:07340 ENG:6.6 Liter Turbo Diesel 10:41 130CT05 11:41 130CT05 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A COMMERICAL STATE INSPECTION CSTATE COMMERICAL STATE INSPECTION

2575IINSP

(N/C)

MISC STICKER

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IINSP 229 1.0 PERFORM DOT STATE INSPECTION

FOUR FINANCE CHARGE A implied by a single periodic rate of 1.5° immemum .501 per month of the periodic rate of 1.5° immemum .501 per month of the periodic rate of 1.5° per month of sharers over 5500 which is an ANNUAL PROCENTAGE RATE of 1.5°. You quarantee the overlanding for 1° months of 12.0°C offets, whichever colors bett. If our repair or returner 1 pages 10° no our stope within that period because of our workmanship, we will said to refer to the periodic periodic rate of 1.5° periodic periodic rate of 1.5° periodic periodic rate of 1.5° periodic periodic periodic rate of 1.5° periodic periodic

DISCLAMENOF WARRANTIES Any warrantes on the perducts util hereby are those made by the modal turn. The code, tokin STUR CARVICGET WORTH, hereby expressly disclaims all matrianes, either express or express, resulting any artisted verified merchantability or forms and toking it appears to a tracked the property FORT WORTH, center assumes and its expression and control of the control of the parts and other listed acopy.

TERMS Payment tarms will be storely cash unless errangements made, it is understood that this continuey assumes no responsibility for loss or derinage by theft or life to values and/or record drains left in seed vehicles, placed with this company for storage, sale or report, or through the service with the company for storage, sale or report, or through to which a wide road testing. The below his for labor and materials as approved, and in repress mechanic silen is granted on seid vehicle to secure the payment thereof, said objection being departed in four Worth. Tarrant County, Taxas, and in the event of default, owned to pay in addition thereto, resoundle attorney's fee, Permission is granted to you to drive sed vehicle on any attent or road for the purpose of testing and inspecting same.

1	NOTICE PURSUANT TO 470 CO1. TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
•	AM THE PERSON OR AGENT ACTING ON BEHALF	LABOR AMOUNT	
1	OF THE PERSON WHO IS CRUGATED TO PAY FOR THE SEPAIR OF THE MOTOR VEHICLE SUBJECT TO		0.00
•	THE REPAIR AGREEMENT. I UNDERSTAND THAT	PARTS AMOUNT	0.00
	THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE	GAS, OIL, LUBE	0.00
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09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order. Pg 15 of 34

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Bankston .Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY,

METRO: (817) 498-2400

1 10 MARLENE DR EULESS, TX 76040

TA N MITCHELL

PAGE 1

FORT WORTH, TX 76180 LOCAL: (817) 485-0400

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10030 CHECKED FOR COOLANT LEAKS. PRESSURE TESTED SYSTEM AND FOUND WATER PUMP LEAKING. REPLACED WATER PUMP AND FILLED WITH COOLANT. LABOR OP--J3480 4.4 HOUR LABOR--2575 ************

D C/S BRAKE CONTROLER INOP

100 MISC REPAIRS PERFORMED

2575 CCC YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5 % immomum .501 per month or brances up to 5500 which is an ANNUAL FERCENTAGE PATE of 18% and 2 single periodic rate of 1 per month or business over 5500 which is an ANNUAL PERCENTAGE PATE of 12%. We guistrate our workmanship for 12 months or 12,000 miss, inchever coduct fant, if our regard or registerment carts faul in commit use within that period because of our workmanship, we will fault free of charge, parts and other.

15 hours after work is completed and the customer is notified, storage charges will accurate at 1.5.00 per day. Vehicle will be sold for charges after 30 days. 83.70 83.70 NOTICE PURSUANT TO 170,001. TEXAS PROPERTY CODE TEXAS PROPERTY CODE

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OF THE PERSON WHO IS GBLYGATED TO PAY FOR
THE REPAIR OF THE MOTOR WHI CLE SUBJECT TO
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THE REPAIR OF THE MOTOR WHI CLE SUBJECT TO
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CREDIT ONLY ACCOUNT HAS DEFINITIVED. DESCRIPTION TOTALS LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE DISCLAIMER OF WARRANTIES. Any warrantes on the products sold Fereby are those made by the mandacturer. The perior, CANKSTON CHEVROLET PORT WORTH, Pereby expressly decreased a warrantes, corner express or unjusted, undergo any interior warrantes conferencementalistic or faces as the macros of unjusted, undergo any interior warrantes of the period with the policy and produce price to assume for they about a cornection with the label of land discovering recent of the pairs and upon safety and cornection. SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES TERMS. Payment terms will be strictly cash unless arrangements made it is understood that becompany assumes no responsibility for loss or dentage by theft or fire to vehicles and an expensional dents for it in said vehicles, placed with this company for attrage, role or repair or damage to vehicle while rold testing. The below half for labor and materials in approved, an approximation being payable in Fort Worth. There is to county. Texes and in the revent of default, agree to pay in addition thereto, resonable attorney's fee. Permission is granted to you to drive said without on any attent or road for the purpose of feating and inspecting same.

AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

WE GUARANT LESS INS. DISCOUNT SALES TAX PLEASE PAY THIS AMOUNT

42838

INVOICE

Bankston .Chevrolet

`TDA	N	MITCHELL
Λ 10	475.1	77 277 777

Fort Worth 7769 GRAPEVINE HWY.

METRO: (817) 498-2400

_O MARLENE DR

CUSTOMER SIGNATURE:

EULESS, TX 76040 HOME:817-399-9069 BUS:817-946-6906						PAGE 2 FO		TX 76180 L				
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AUTHORIZE AND UNDER	STAND THE	TERMS AL	rpose of testing and inspi ND CONDITIONS ABOVE:	ecting same.	" -	ME CHADAS	<u>t</u>	<u></u>				

TDA N MITCHELL 10 MARLENE DR

MA

CUSTOMER SIGNATURE:

EULESS, TX 76040

42838

Bankston Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY,

METRO: (817) 498-2400 LOCAL: (817) 485-0400

PAGE 3

FORT WORTH, TX 76180

SERVICE PHONE: (817) 485-0466

HOME: 817-399-9069 BUS: 817-946-6906 SERVICE ADVISOR: 2129 STEVEN BUCHHOLZ COLOR YEAR MAKE/MODEL VIN LICENSE MILEAGE IN/ OUT TAG BLUE 05 CHEVROLET KODIAK 1GBE4E12X5F504670 10030/10030 T405 PROD. DATE WARR. EXP. DEL DATE PROMISED PO NO. RATE PAYMENT INV. DATE 21DEC04 17:00 06APR06 0.00 CASH 14APR06 R.O. OPENED READY OPTIONS: STK:5F504670 DLR:07340 ENG:6.6_Liter Turbo Diesel <u>11:44 06APR06</u> 12:18 14APR06 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

10030 RECALL 05035 COMPLETED LABOR OP--V1336 .3 HOUR LABOR--2575 ***************** G** ALLISON RECALL LETTER REPROGRAM TCM CAUSE:

100 MISC REPAIRS PERFORMED 1413 WALL

(N/C)

10030 S/N 6310426791 00096501=1.0 + 00096400=.5 1.5 PREFORMED ECU P-OROGRAM AS PER ALLISON FIELD LE TTER 12-05. TEST DROVE--OK. *****************

CUSTOMER PAY ENVIRO AND SHOP FOR REPAIR ORDER

8.37

YOUR FINANCE CHARGE all models a same period rate of 5 immourn 50; per models as assessed to 1500 which is a NAVIJAN FEROI NEARS PART of 1911, and a single period of the form to blade is 500 which say ARNIVAN PERCENTAGE ART of 1	TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
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DISCLAIMER OF WARRANTIES AND WARRENT OF THE COMMENT	INCCOMDANCE OF THE EUSINESS AND COMMERCE	GAS, OIL, LUBE	0.00
walled by other steers is meant to the property of the ball of the steers of the steer	CODE 49.609. F PAYMENT FOR THE BEPAR OF THE MOTOR VEHICLE BY A CHECK, MONEY CEDER, OR A CREDIT CARD "PANSACTION IS	SUBLET AMOUNT	0.00
19 any other possible to use the stand of stand of community and the	STOPPED, D.CHONDRED SECAUCE OF DEUFFICIENT FUNDS, NO FUNDS, OR BECAUSE	MISC. CHARGES	8.37
the fact of the fact of abortated above.	THE MAYER OF DRAMER OF THE GROER OR THE	TOTAL CHARGES	154.82
TERMS Payment terms will be strictly cash unless arrangements made, it is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and or personal damage in the strictly and vehicles, aloned with this command the state of which is the command the state of th	ACTIVAT GROW CHICA TO SIZEMANN GROWING	1835 NS. DISCOUNT	0.00
distings to write while road testate. The better his les tobe you storings, see in reper, or		SALES TAX	5.18
an express mechanic's ten as granted on soid which to secure the payment thereof, and chigging hinting payable in fort. Worth, Terrant Churty, Terras, and in the event of default, it agree to pay in sidicion thereto, reasonable attorney's fee, Permission is granted to you to drive and vehicle on my strain or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:		PLEASE PAY THIS AMOUNT	160.00

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order, Pg 18 of 34

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Bankston .Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY,

METRO: (817) 498-2400

(N/C)

(N/C)

NDA N MITCHELL 10 MARLENE DR

EULESS, TX 76040

PAGE 1

FORT WORTH, TX 76180 LOCAL: (817) 485-0400

HOME:817-399-9069 BUS:817-946-6906						PAGE 1 '	OUT MOUTH	1 X 76180 E	UCAL: (817)	485-0400
HOME: OT 1-3	アフーラし	169	BUS:817-9	46-6906			SE	RVICE PHONE: (8	17) 485-046	6
	1100100				SER	NVICE ADVISOR:	2129 57	יביו דאיבור ו		• •••
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K2440	TATA	יטר	DANGE GOVE		A	an a				

K2440 VALVE, RANGE CONTROL (TWO POSITION) -

REPLACE

1413 WW 1 25771554 SWITCH

FC: 6C

PART#: 25771554

COUNT: 1 CLAIM TYPE: AUTH CODE:

OJ

10211 K2440=.4 + ADD=.3 .7 CK'D FOR DTC--P0164. CK'D CIRCUIT.REPLACED STOP LT SWITCH. TEST DROVE-OK. **************

VOOR FINANCE CHARGE chemitates a softe personal rate of 1.5 component 30, set month on the west out to 30.00 which is an ANAUAL PERCENTAGE PATE of 10 and a ways personal to a soften and to 30.00 which is a ANAUAL REPERINTAGE PATE of 12. The quarantee out international feet to restrict on 2000 covers, whichever not us total our repair to 40.00 covers out to 30.00 which is a component to 30.00 covers are soften as a soften a

CISCLAIMER OF WARRANTIES Are warrant es on the burners sold benefity are those made by the manufacturer. The resert. ANKS ON CHEVRICET FORT WORTH, benefit varieties y declares at warranter, other excepts. I studed, should be written warranty of meritantabudy or times to a contract an unique of and exhibition. The VPCET VIRT WORTH, neither assumes her actions of the entire to a state of the ent

TEN.... Payment form will be strictly cash unless attangements made, it is understood that the company resulted no responsibility for ioss or damage by theft or fire to vehicles and or personal throw-left in load vehicles, placed with this company for storage, sale is repair or surge to vehicle which mode tening. The believe his for above and materials as approved an express mechanic's tening spatial or for the tening to secure the payment thereof, said old-quality being payable in Fort Worth, Terrant Country, Trans, and in the veent of default, signer to pay in addition thereto, reasonable attorney's fee, Permission is granted to you to drive said vehicle on easy street or load for the purpose of texting and inspecting same, I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

CUSTOMER SIGNATURE: _

	TEXAS PROFERTY CODE	DESCRIPTION	TOTALS
	AV THE PERSON OR ACENT ACTING ON REHALF OF THE PERSON WHO IS DELIGATED TO PAY FOR	L CADON MINIOUNI	0.00
	THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO REPOSSESSION IN	I MARIS AMUUNI I	0.00
	ACCOPDANCE WITH BUCKESS AND COMMERCE CODE 19.609 IF PAYMENT FOR THE PEPAIR OF	GAS, OIL, LUBE	0.00
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l		SALES TAX	0.00
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WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST

O9-50026-mg Doc 12089-19 Filed Texas Department of Transportation of Mayor breakdown. Who have been been been been been been been be	Judges Decision a wheel,	nd Final (へんさい) てんしょ	order P Staute Rt.La	g 19 of 34 pulled and the
LINDA MITCHELL 181 KEY RD SHERMAN, TX 75090		GREA PONTA	WESTERN.	AUTOPLEX GMC : JEEP
HOME: 817-946-6906 BUS:	PAGE 1	2100 ELK (TREET - ROCK : 362-5671 - 86	SPRINGS, WY 82901 38-GW-DEALS
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2 97223686 GASKET 1 97209341 SEAL	July =			(N/C)
1 97207225 GASKET 1 94011609 GASKET	· ·			(N/C) (N/C)
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1 97216136 W-PUMP, WAT 1 94013304 GASKET	JM 4002	L. Kinne Wil	Carried Conf. Contract	(N/C)
1 94011603 SBAL 1 97188663 GASKET	- 1			(N/C) (N/C)
2 12346290 COOLANT	ruel	122mg	<u></u>	(N/C) (N/C)
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ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE	The Actory warranty continues all	DESCRIP	TION	TOTALS
OWNER THERE WAS NO INDICATION FROM THE AT NO CHARGE TO	the warrantes with respect to	PARTS AMOU		
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT. NEGLIGIBLE OF MICHEL BECARDS CHECKED ANY	warmings other express or mpled, monday any impled warming of membershiples in	GAS, OIL LUE SUBLET AMOI	B	
NOTIFICATION AT THE SERVICING DEALER FOR INSTRUCTION BY	Select tot a particular purpose.	MISC. CHARG		· · · · · · · · · · · · · · · · · · ·
MANUFACTURERS REPRESENTATIVE	authorizer any other prison in assume for it any lability in manufaction with the sale of the manufaction.	TOTAL CHAR		
SIGNED) DEALER, GENERAL MANAGER OR AUTHOFIZED PERSON DATE	 	SALES TAX		
	f .	PLEASE PAY THIS AMOU		

61218

INVOICE

LINDA MITCHELL 181 KEY RD SHERMAN, TX 75090



PAGE 2

HOME: 817-946-6906 BUS:	20043 2	2100 ELK STREET · ROCK SPRINGS, WY 82901				
COLOR YEAR MAKE ASODEL	SERVICE ADVISOR:	(307) 362-5671 • 8	188-GW-DEALS			
COLOR YEAR MAKE/MODEL	VIN		E IN/ OUT TAG			
DEL DATE PRODUCTION DATE WARR EXP. PROMISE	1GBE4E12X5F504670		2/16732 T1531			
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FOUND THAT WATER PUMP WAS LEAKIN G : CRANK SE AL	The state of the s	EPLACED NEW FROM	1 T			
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ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY FART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warrantes with respect to the rate of the iterations. The Scalar hearby supressy including all warrances withan express or implaed, including any implaed warranty of increasing purpose, for a purcular purpose, forms for a purcular purpose. Scalar matther assumes for anythings any other person to setum for it any inability in connection with the sale of this removalence.

DESCRIPTION TOTALS LABOR AMOUNT 0.00 PARTS AMOUNT 0.00 GAS, OIL, LUBE 0.00 SUBLET AMOUNT 0.00 MISC. CHARGES 0.00 TOTAL CHARGES 0.00 LESS INSURANCE 0.00 SALES TAX 0.00

DEALER, CEDEFAL MANAGER OR AUTHOPIZED PERSON

DATE CUSTOMER SIGNATURE

PLEASE PAY THIS AMOUNT 0.00 09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 21 of 34

1689281

45246

Bankston .Chevrolet

INVOICE

DA N MITCHELL 1/10 MARLENE DR EULESS, TX 76040

DUPLICATE 1 PAGE 1

Fort Worth 7769 GRAPEVINE HWY, FORT WORTH, TX 76180

METRO: (817) 498-2400 LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

					SER	VICE ADVISOR:	3380 BR	IAN BARTO	N	
COLOR	YEAR		MAKE/MODEL			VIN	LICENSI	MILEA	GE IN/ OUT	TAG
BLUE	05	CHE	VROLET KO	DIAK	1GBE4	E12X5F504670		18039	/18039	T4508
DEL DATE	PROD.	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. E	ATE
21DEC04 IS				WAIT 10	JUL06		0.00	CASH	23AUG0	16
R.O. OPE	VED	1	READY	OPTIONS	S: STK	:5F504670 DL	R:07340			

STK:5F504670 DLR:07340 ENG:6.6 Liter Turbo Diesel

16:38 10JUL06 <u>09:15</u>_10JUL06 LINE OPCODE TECH TYPE HOURS

HOME: 817-399-9069 BUS: 817-946-6906

LIST NET TOTAL

A C/S CHECK VEHICLE OVER COMPLETLY FOR LEAKS

CAUSE:

100 MISC REPAIRS PERFORMED

1434 WW (N/C)

18039 FOUND HOLD DOWN BOLT FOR HEATER HOSE AT THERMOS TAT MISSING --REPLACE BOLT-- ALSO FOUND BOLT MISSING AT A/C & POWER STEERING MOUNTING BRACKET MISSING AT BLOCK -- REPLACE BOLT--

*********************** B** LUBE, OIL, & FILTER (UP TO 5 QTS. OIL) DIESEL & SYNTHETIC EXCLUDED 9 LUBE, OIL, & FILTER (UP TO 5 QTS. OIL) DIESEL &

SYNTHETIC EXCLUDED

1434 CCC 1 88917036 FILTER

17.84 17.84 15,46 15.46 15.46 3.11 3.11 46.65

15 D400 OIL 18039 LOF OIL WAS LOW 5 QUARTS 79.95 0.9 ************

CUSTOMER PAY ENVIRO AND SHOP FOR REPAIR ORDER

2.32

VOIR FINANCE CHARGE is computed by a single ceredic rate of 1.5% menimum 50) per month on valuations up to 51:00 km in it as ANYUM, PERSPITAGE RATE of 18% and a single periodic rate of 1.5 per month is half as law 50:00 which as ANYUM, PERSPITAGE RATE of 1.8% and a single periodic rate of 1.5 per month is to 50:00 which as ANYUM, PERSPITAGE RATE of 1.8. We quantified our order around the 1.5 months of 12:000 miles, whichever occurs first, if our repair rate is represented, and the incompliance out than 11st period because if our workmanship, we will be seen to the control of the work as represented and the sectioner is credited, storage charges will accure at 1.5 ft in a later with 8 comply are and the sectioner is credited, storage charges will accure at 1.5 ft in a later with 8 comply area and the sectioner is credited, storage charges will accure at

D SCLAIMER OF WARRANT'ES Are variances on the products duri needly are those made by the observations. The object investigation of the TEAT WORTH, better by discussing as a control of object and the control of the control of the control of mechanishing of trees and object of the control of

TEPMS Payment terms will be circily right unless arrangements made. It is understood that this company assumes no responsibility for toss of diminiging by first or fire to whicles and/or personal terms with in each vebries, placed with the company for storage, sale of repair or diminiging to vebrole while mad resonant. The below half for labor and materials is approved, and an express sectionic's term is utanted on said vebrole to secure the payment thereof, said unbegation being payable in full Worth, Tereath County, Texas, and is the event of defended, I agree to pay in addition thereto, reasonable alternay's fee. Permission is granted to you to drive said which on any street or risk for the purpose of festing and impecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

1	NOTICE PURSUANT TO \$70.001. TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
	: AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS DELIGATED TO PAY FOR	LABOR AMOUNT	17.84
1	THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT	PARTS AMOUNT	62.11
1	THIS VEHICLE IS SUBJECT TO REPOSSESSION OF ACCORDANCE IN THE SUSINESS AND COMMERCE	GAS, OIL, LUBE	0.00
	CODE 49.609 IF PAYMENT FOR THE REPAIR OF THE WOTOR VEHICLE BY A CHECK, MONEY	SUBLET AMOUNT	0.00
	ORDER, OR A CREDIT CARD TRANSACTION S STOPPED, DISHONDRED BECAUSE OF	MISC. CHARGES	2.32
ł	MEUTE CENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OF DRAWER OF THE OPDER OR THE	TOTAL CHARGES	82.27
Ì	AFT OF MUDDOA ON DAY 930204 COAPTIONED TO STANCE TO STAN	.ESS INS. DISCOUNT	0.00
	offer to land aggrund has been guided	SALES TAX	5.31
-	Capitalisae, of the Pricolar Esponsible on Aspect to Period the one disentering test	PLEASE PAY THIS AMOUNT	87.58

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 22 of 34 work order 1689281 46171 Bankston Chevrolet *INVOICE* Fort Worth L'NDA N MITCHELL 7769 GRAPEVINE HWY, METRO: (817) 498-2400) MARLENE DR FORT WORTH, TX 76180 EULESS, TX 76040 LOCAL: (817) 485-0400 PAGE 1 HOME:817-399-9069 BUS:817-946-6906 SERVICE PHONE: (817) 485-0466 SERVICE ADVISOR: 3380 BRIAN BARTON COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN/ OUT TAG 05 | CHEVROLET KODIAK 1GBE4E12X5F504670 <u> 19125/19125</u> T670 PROD. DATE WARR. EXP. **DEL DATE PROMISED** PO NO. RATE PAYMENT INV. DATE SAME 21DEC04 IS 17:00 17AUG06 0.00 CASH 21AUG06 B.O. OPENED READY OPTIONS: STK:5F504670 DLR:07340 ENG:6.6 Liter Turbo Diesel 16:29 17AUG06 10:14 21AUG06 LINE OPCODE TECH TYPE HOURS LIST NET TOTAL A C/S ENGINE DIED AND WILL NOT RESTART, ALSO TAKES TO LONG TO ADD FUEL CAUSE: . L1225 SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) LEFT TANK REPLACE Towed in a she 12th picked of a 21st 1434 WW (N/C)1 15748734 W-PUMP, FUEL (N/C)1 97303761 VALVE (N/C) 1 97303655 GASKET (N/C)1 97303656 GASKET (N/C)1 97318478 GASKET (N/C)FC: 6C PART#: 97303761 COUNT: 5 CLAIM TYPE: AUTH CODE: E OT 19125 ENGINE CRANKS WONT START UNABLE TO PRIME FUEL FILTER WITH PRIMER PUMP, GUAGE SHOWS 1/8 OF TANK INSTALL ELECTRIC PUMP TO FUEL LINE UNABLE TO DRAW FUEL FROM TANK, REMOVE FUEL TANK . CAP OFF FUEL SUPPLY LINE, APPLY VACUUM TO OPPOSITI END HELD 25 IN VACCUM, R&R SENDER NO FUEL IN TANK CHECK TRANSFER PUMP--LOW OUT PUT 1QT IN 2 MIN-- REPLACE TRANSFER PUMP & REASSEMBLE -- ROAD TEST- OK- L1125=1.5+DIAG=0.3++L0763==1.7(OLH2.0 VAC UUM TEST) TOTAL TIME==5.5 ************* B** C/S SES LIGHT ON CAUSE: J6270 VALVE AND/OR GASKET, EGR REPLACE 1434 WW (N/C)FC: 6C PART#: COUNT: 0 CLAIM TYPE: AUTH CODE: OJ YOUR FINANCE CHARGE is omputed by a longle periodic rate of the committee of the periodic or taken on the 6500 over this an ADDIAN PERION TASE RATE of 1801 and a longle periodic of taken on the 6500 over this an ADDIAN PERION TASE PROCESS OF BATCLES the displacement of the first pulper of the most task of 2000 over the observer occurs from 1 and object of the bond of particles of the owners one within that period personnel of our wightnessing, we work it the object and a second of the owners of t DESCRIPTION TOTALS LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES

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TEAS PROPERTY GOOE

AM THE REPRON OR ACENT ACTING ON BEHALF
OF THE PERGON THO SIZE GATED TO PAY FOR
THE PEPAIR OF THE WOTCH SHIPLE SUBJECT TO
THE PEPAIR AGREEMENT. UNDERSTAND THAT
THIS VEHICLE SIGULET TO REPOSCESSION IN
ACCORDANGE WITH BLOKESS AND COMMERCE
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DRECK CARD A (Ection of Lamb has no marriagine which confidence between the street allowing the second of the sec DISCLAIMER OF WARRANTIES any womatted or the products raid benefit are those made by the special state. The raid of the 190 per product of TOTAL CHARGES Payment terms will be strictly cash unless arrangements made, it is understood that the property of the property of the payment of the property of the propert LESS INS. DISCOUNT SALES TAX PLEASE PAY THIS AMOUNT

BLUE

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

46171

Bankston .Chevrolet Fort Worth

" "NDA N MITCHELL _0 MARLENE DR EULESS, TX 76040

CUSTOMER SIGNATURE:

INVOICE

7769 GRAPEVINE HWY,

METRO: (817) 498-2400 LOCAL: (817) 485-0400

PAGE 2

FORT WORTH, TX 76180

HOME:817-	399-9	169 069	BIIS - 817_9	146-6906		PAGE 2	ORT WORTH	, TX 76180 LO	OCAL: (817)	485-0400
		_			SEE	RVICE ADVISOR	33.00 DE	RVICE PHONE: (8	177) 485-046 -	6
COLOR	YEAR		MAKE:MODEL		T 021	RVICE ADVISOR:	JJ8U BA	LAN BARTO	N EIN/OUT	1
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OUR PHIANCE HARGE invested by a cooling procedure of the immersion folloper month against a control of the process of the control of the con	TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
self committee the committee of the comm	AM THE PEPSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS CELLIGATED TO PAY POP	LABOR AMOUNT	0.00
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C. AIMER OF WARRANTIES AND A STATE OF	ACCGRDANCE WITH BLS NESS AND COMMERCE CODE 19.609. IF FAMENT FOR THE REPAR OF	GAS, OIL, LUBE	0.00
entry approved the attention of the second second to the second second to the second s	THE MOTOR SENICLE BY A CHECK MICHEY CROEN, OR A CHECK TONEY	SUBLET AMOUNT	30.00
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Asyment terms will be shortly each unless arrangements made, it is understood that empany assumes no responsibility for loss or damage by their or loss to whicles and or until terms left in and vehicles, ideed with the company for storage, sale or repen, or one to white whiches the company or the sales.	ACCIDING UPON WHIGH TO SIDRAWN OR THE	LESS INS DISCOUNT	0.00
age to verticle while read techniq. The below tell for labor and materials is approved, and		SALES TAX	0.00
gation being payable in Fort Worth. Tazzant County, Texas, and in the event details, said to topy in addition thereof. Tazzant County, Texas, and in the event of leftwall, I be to pay in addition thereof. Tessanable attorney's fee, Permission is granted to you to exaid white one only only of the purpose of testing and impecting same. ITHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:		PLEASE PAY THIS AMOUNT	30.00

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Depision and Final Order Pg24 of 34

1689281

1 1

46283

Bankston ... Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY.

METRO: (817) 498-2400

PAGE 1

FORT WORTH, TX 76180

LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

LINDA N MITCHELL "O MARLENE DR ESS, TX 76040

HOME: 817-399-9069 BUS: 817-946-6906

SERVICE ADVISOR: 3380 BRIAN BARTON

							J			
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE	MILEA	SE IN/ OUT	TAG
BLUE	05	CHE	VROLET KO	DIAK	1GBE4	1GBE4E12X5F504670				T4670
DEL DATE	PROD.	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. C	ATE
21DEC04_IS				17:00 23			0.00	CASH	23AUG0	6
R.O. OPENED READY OPTION				:5F504670 DLF						
ENG: 6.					6_Lite	r_Turbo_Diese	2]			

08:29 23AUG06 11:26 23AUG06

TOTAL LIST NET

LINE OPCODE TECH TYPE HOURS A C/S ENGINE DIED AND WILL NOT RESTART

CAUSE:

J6354 ENGINE CONTROL MODULE REPROGRAM

WW 1434

FC: 6C PART#: COUNT: 0

CLAIM TYPE: AUTH CODE:

(N/C)

0.00

19634 DTC P2066 SET CHECK ypk for bullitens -- REPROGR AM PCM PER DOC #1825220 J6354==0.4++0.3 DIAG====TOTAL 0.7 MILAGE 24269

YOUR FINANCE CHARGE is forecused by a people periodic rate of 1.5% interestum .50° per month in talentee. In 1. 56° is which is an ANNUAL PERCENTAGE NATE of 13° and a single periodic rate of 1.5% and a single periodic rate of 1.5% and a single periodic rate of 1.5% and a single periodic rate of 1.5 months of 1.2 months of 1.2 MC miss, whichever occurs test, if our reparament parts fair in normal selection for 1.2 months of 1.2 MC miss, whichever occurs test, if our reparament parts fair in normal selection from because of our workmanship, we wan fair that change, parts and should. As nour after work a complete and the notioner is not feet, storage changes was sective at 315.00 periodic value a work a complete confidence and the notioner is not feet.

DISCLAIMER OF WARRANTIES Any werrantee on the products son hereby we those mixe by the native branching and the product of the party of

CRED'T CARD MC...TER HAS NO CONDITIONS associated to provide the condition of the condition

-	NOTICE PURSUANT TO \$70 COT.	DESCRIPTION	TOTALS
	I AM THE PERSON OR AGEN" ACTING ON BEHALF	LABOR AMOUNT	0.00
	OF THE PERSON WHO IS ON DATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO	PARTS AMOUNT	0.00
	THE REMAIN AGREEMENT UNDERSTAND THAT THIS VEHICLE 'S SUBJECT "O REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE	GAS, O'L, LUSE	0.00
	CODE 19 609 IF PAYMENT FOR THE PEPAN OF THE MOTOR VEHICLE BY A CHECK, MONEY	SUBLET AMOUNT	0.00
	ORDER OR A CRED! CAND TRANSACTION IS	MISC. CHARGES	0.00
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WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

THIS AMOUNT

CUSTOMER SIGNATURE

CUSTOMER COPY

46171

INVOICE

Bankston .Chevrolet Fort Worth

O MARLENE DR LOLESS, TX 76040

DUPLICATE 1

7769 GRAPEVINE HWY, FORT WORTH, TX 76180

METRO: (817) 498-2400 LOCAL: (817) 485-0400

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19125 ENGINE CRANKS WONT START UNABLE TO PRIME FUEL FILTER WITH PRIMER PUMP, GUAGE SHOWS 1/8 OF TANK INSTALL ELECTRIC PUMP TO FUEL LINE UNABLE TO DRAW FUEL FROM TANK, REMOVE FUEL TANK .CAP OFF FUEL SUPPLY LINE, APPLY VACUUM TO OPPOSITT END HELD 25 IN VACCUM, R&R SENDER NO FUEL IN TANK CHECK TRANSFER PUMP-LOW OUT PUT 1QT IN 2 MIN-- REPLACE TRANSFER PUMP & REASSEMBLE --ROAD TEST- OK- L1125=1.5+DIAG=0.3++LO763==1.7 (OLH2.0 VACUUM TEST) TOTAL TIME==5.5

J6270 VALVE AND/OR GASKET, EGR REPLACE

1434 WW

FC: 6C PART#: COUNT: 0 CLAIM TYPE:

AUTH CODE:

OJ VOLD SINANCE CHANGE (N/C)

or "agn es at to \$5.00 mm his ar ANNUAL PLETENTAGE PATE of th	his and a secula assess.
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DISCLAIMER OF WARRANTIES As y warrantes on the products old brings are those made by the manufacture. The other LANS STON CHESROLF LORT SUBRITH FROM repressive products all materials are all the products and argued, columns are employed warrantly of members of the state of the other states and argued columns of the product of the states of the columns are underlied warrantly of the states of the columns of the states o

Payount terms will be strictly cash release arrangements made. It is understood that the suppary assumes no responsibility for loss or damage by theft or fire to withdraw indigeners and responsibility for loss or damage by theft or fire to withdraw increased items left in and vehicles placed with this company for storage, sale or report, or damage to whole while toud testure. The below bid for labor and metanial as approved and an express reschaint's lein is greated on said vehicle to accure the payment thereof, said inhipation being payable in Frat Worth. Tarrant County Texas, and in the event of default, since to pay in addition thereto, reasonable attorney's lee. Permission is granted to you to drive and whole on any arrent or road for the purpose of testing and inspecting same.

NOTICE PURSUANT TO 170 001, TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS CHLIGATED TO PAY FOR	LABOR AMOUNT	
THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT	PARTS AMOUNT	
THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE	GAS, OIL, LUBE	
CODE 19.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR WEHICLE BY A CHECK, MONEY	SUBLET AMOUNT	
CPCER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF	MISC. CHARGES	
INSUFFICENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE	TOTAL CHARGES	
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Cignature of the Fermion engine come on Agent for Fermion Proposition for payment	PLEASE PAY THIS AMOUNT	

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

46171

INVOICE

Bankston .Chevrolet

DA N MITCHELL

L _0 MARLENE DR EULESS, TX 76040 DUPLICATE 1

FORT WORTH
7769 GRAPEVINE HWY,
FORT WORTH, TX 76180

METRO: (817) 498-2400 LOCAL: (817) 485-0400

HOME: 817-3	99-90	69	BUS:817-9	46-6906		TAGE Z	SE	RVICE PHONE: (8	17) 485-046	6
COLOR	YEAR	***************************************	MAKE/MODEL		SER	VICE ADVISOR:	3380 BR	IAN BARTON	V .	
			MARCHRODEL			VIN	LICENSE	MILEAG	E IN/ OUT	TAG
BLUE DEL DATE	05	CHE	VROLET KO WARR, EXP.		1GBE4E12X5F50467			22681	/22681	T670
DIE OKTE	rnob.	JAIL	WANH, EXP.	PROMIS	FD	PO NO.	RATE	PAYMENT	INV. DA	TE
21DEC04 IS			READY	17:00 17			0.00	CASH	23AUG06	
16:29 17AU	G06	10:	24 23AUG0	ENG:6.		:5F504670 DLI r_Turbo_Diese	el 			
LINE OPCOD	E IEC	H 1	YPE HOURS				LIST	NET	TOTA	L
C** FUEL-1 100 M SUBL SUBLE FC 19125 ADD C PLAINT I LING PR	**3.6 GISC F 143 T REF : FUEL OF NO	ALL() EPA: (4 () PAIR: (70) T BI	0.3 TOTAL ******** ONS \$30.0 IRS PERFO CCF S CCF FRONT & R EING ABLE	TIME==2. ******** 0 RMED EAR TANKS TO ADD F	5 ***** 20 UEL TO	P0404 REPLACE ********* EACH TO CE TANK (FOUND ******	****** HECK FOR PROBLEM	0.00 30.00 CUSTOMER TO BE IN	0.0 30.0	
19125 CHEC TIME WILL E** C/S WI CAUSE: .	ME EN ISC R 143 KED C CHECK ** NDSHI	GINI EPA: 4 (VIL A : AGA **** ELD	E OIL ANA IRS PERFO CCF AND FOR A AIN AT NE	LISIS RMED NY CONTAM XT OIL CH ******* COMING LO	ANENTS ANGE *****	OR METAL NON ************** OM WINDSHIELI	NE FOUND	0.00 AT THIS	0.0 (N/C	

19125 NEED SO SUBLET OUT TO A GLASS REPAIR FOR THE WINDSHIELD TO BE RESEALED NO WORK DONE AT THIS TIME

YOUR FINANCE CHARGE of home, and the value common rate of 1.5% amounts. 501 per month
of almost at the 1600 about a 3th ANNI ALL PROTENTIAGE BATE of 18th, and 3 confer periods
of the common the 1900 about a the 1500 about a said at 18th ANNI ALL PROTENTIAGE BATE of 12th
(in quatamete our antistage) and it confirs at 13000 miles, which ever occurs facts. If our repair
it replacement thank fail in ordinal use within that pend because of our westmanship, we want to a story of charge, thank that all of
it may be the work as any need and the sustement as pasted, storage charges was as one at
the 10th Anni All All of the 10th Anni All of

TISCIAIMER OF WARRANTIES Any warrantes on the creducts sold hereby are those made by the part duringer. The wiley, EARNATON CHEVROLET FORT WORTH, bettely repressly ascounts as arrantes, other expects of during any proper discipling of mechanishing of the characters, and LANNATON CHEVROLET FORT WORTH, retrieve assume to sufficiently other power to other for stany wall the in connection with the sale of and order worldge remost of the parts and about several connection with the sale of and

TERMS Payment terms will be strictly cash unless arrangements made, it is understood that this company assumes no responsibility for loss or demage by their or fire to vehicles and/or provincial tieros left in said vehicles, placed with this company for storage, sale or repair, and distingt to vehicle while mod testing. The below hat for labor and materials is approved, and an express mechanics lein is granted on said vehicle to secure the payment thereof, said in subspection about payable in Fort Worth, Tarrant County, Texas, and in the event of default, it agree to pay in addition thereto, reasonable attornay's lee, Permission is granted to you to intrinsically exhibit on any arriest or road for the purpose of resting and impacting same. LAUTHORIZE AND UNDERSTAND THE TERMS AND COMDITIONS ABOVE:

CUSTOMER SIGNATURE:

TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
I AM THE PERSON OR AGENT ACTING ON 8 OF THE PERSON WHO IS OBLIGATED TO PA	Y FOR LABOR ANDON'S	0.00
THE REPAIR OF THE MOTOR VEHICLE SUBJECTED PAIR AGREEMENT. I UNDERSTAND	THAT I PARTS AMOUNT	0.00
THIS VEHICLE IS SUBJECT TO REPOSSESS ACCOMPDANCE WITH BUSINESS AND COM	MERCE GAS, OIL, LUBE	0.00
CODE 49 HOS IF PAYMENT FOR THE PEPA THE MOTOR VEHICLE BY A CHECK, A	ACNEY SUBLET AMOUNT	30.00
CROER, OR A CREDIT CARD TRANSACTION OF COMMENTS OF SECULIAR SECULIAR FUNDS, NO FUNDS, OR BEI	CE MISC. CHARGES	0.00
THE MAKER OF DRAWER OF THE OPDER OF CHECK CAPO POLICER HAS NO ACCOUNT O	R THE [IUIAL CHARGES	30.00
ACCOUNT JON WHICH IT S OPAWN OF	LESS INS. : DISCOUNT	0.00
To be a district the description of the second seco	SALES TAX	0.00
Digitabile of the Person respensible on Age Person Responsible for payment		
	THIS AMOUNT	30.00

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

THAN ARICADIN

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 27 of 34

1689281

47037

Bankston : Chevrolet

INVOICE

Fort Worth
7769 GRAPEVINE HWY,

METRO: (817) 498-2400

EULESS, TX 76040 PAGE 1 HOME:817-399-9069 BUS:817-946-6906 FORT WORTH, TX 76180

LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

	·			SER	VICE ADVISOR:	3380 BR	IAN BARTO	N	
COLOR	YEAR	MAKE/MODEL			VIN	LICENS		MILEAGE IN/ OUT	
BLUE			DIAK	IAK 1GBE4E12X5F504670			27348/27348		T670
DEL DATE	PROD. DA	ATE WARR. EXP.	PROMIS	ED PO NO.		RATE	PAYMENT	INV. D	ATE
21DEC04 IS		READY	17:00 20		:5F504670 DL	0.00	CASH	29SEP0	6

ENG: 6.6

ENG:6.6_Liter_Turbo_Diesel

15:30 20SEP06 | 13:29 29SEP06 LINE OPCODE TECH TYPE HOURS

VDA N MITCHELL

.10 MARLENE DR

LIST NET TOTAL

A C/S WHEN ADDING FUEL PUMP KEEPS CLICKING OFF HAS TO ADD VERY SLOWLY

100 MISC REPAIRS PERFORMED 1434 CCF

0.00 0.00

27348 CUSTOMER WAS NOTIFIED THAT J-RODS BODY WOULD BE PICKING VEHICLE UP TO TAKE TO THEIR SHOP AND REPAIR THE ADDING FUEL CONCERN. BANKSTON CHEVROLET COMPLETED REPAIRS FOR REAR TRANSFER PUMP NOT TRANSFERING FUEL TO FRONT TANK ON SEPTEMBER 27,2006 AT 10:42AM J-RODS WAS NOTIFIED TO PICKUP VEHICLE FOR REPAIRS.

B C/S REAR TANK WILL NOT TRANSFER INTO FRONT TANK

CAUSE: R A

L1281 TANK, FUEL LEFT REPLACE

1434 WW

(N/C)

1 15189611 W-MODULE 1 25166292 SEAL

(N/C)

FC: 6C

PART#: 15189611

COUNT: 2 CLAIM TYPE: AUTH CODE:

OJ.

27348 DTC P2066 SET RUN DTC CHART (REPLACE FUEL MODULE) SERVICE MANAGER STATES THAT CUSTOMER DECLINED TO PICK UP VEHICLE CHECKLED FUEL TRANSFER PUMP VOLUME --OK-- DTC P2066 WILL CAUSE TRANSFER PUMP--NOT TO OPER ATE UNTIL CLEARED) G90 L1281==2.3

YOUR FINANCE CHARGE is "computed by a single periodic rate of 1.5", triminum, 50) per month on balances up to \$500 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1", see immun on balances over \$500 which is an ANNUAL PERCENTAGE RATE of 12". We quarantee our workmanship for 12 months or 12,000 miles, whichever occurs first. If our repair reflectioning parts fall an normal use within that pende because of our workmanship, we will fix it fee of charge, parts and labor.

28 hours after work is completed and the customer is notified, storage charges will accrue at \$15.00 per day. Vehicle will be sold for charges after 30 days.

DISCLAIMER OF WARRANTIES: Any warrantes on the products sold hereby are those made by the manufacturer. The celler, BANKSTON CHEVRCIEF FORT WORTH, retreby expressly disclaims at warranters, either express or implied, ricidings any implied warrant of merchantabuty or including say implied warrant of merchantabuty or through any implied warrantabuty or including any increases and says that the sail of caudity in connection with the sails of caudity in connection with the sails of caudity in connection with the sails of caudity.

TERMS: Paymant terms will be strictly cash unless errangements made, it is understood that this company assumes no responsibility for toxx or damage by their or fire to vehicles and or personal items but in said vehicles, placed with this company for storage, sale or repair, or damage to where white road testing. The below bif for labor and materials as peproved, and an appress machine's lieft is granted on said vehicle to secure the payment thereof, said whighten being payable in Fort Worth. Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission as granted to you to drive said vehicle on any aftest or road for the purpose of testing and inspecting same, I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

לו כ	NOTICE PURSUANT TO 170,001. TEXAS PROPERTY CODE	DESCRIPTION	TOTALS
a		LABOR AMOUNT	0.00
t	THE REPAIR OF THE MCTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT	PARTS AMOUNT	0.00
t	THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE	GAS, OIL, LUBE	0.00
	CODE 19.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY	SUBLET AMOUNT	0.00
5	GROER, CR A CREDIT CARD TRANSACTION IS STOPPED. DISHONORED BECAUSE OF	MISC, CHARGES	0.00
ŧ	NSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OF CRAWER OF THE CROEF OR THE	TOTAL CHARGES	0.00
	CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT LIPON WHICH IT IS DRAWN OR THE	LESS INS DISCOUNT	0.00
7	CPEDIT GARD ACCOUNT MAS BEEN CLOSED.	SALES TAX	0.00
1	Signature of the Person responsible or Agent for Person Pesponsible for payment	PLEASE PAY THIS AMOUNT	0.00

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 28 of 34

47037

CUSTOMER #:1689281

IDA N MITCHELL 1/10 MARLENE DR EULESS, TX 76040

HOME: 817-399-9069 BUS: 817-946-6906

WORKORDER REPRINT PAGE 1

Bankston Chevrolet

Fort Worth 7769 GRAPEVINE HWY.

FORT WORTH, TX 76180

METRO: (817) 498-2400 LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

					SER	VICE ADVISOR	R: 3380 BA	RTON, BRIAN	N			
COLOR	YEAR		MAKE/MODE	L		VIN	LICENSE		MILEAGE IN, OUT			
BLUE	05		VROLET KO	ODTAK	1GBE4	E12X5F50467	0	27348/		T670		
DEL DATE	PROD.	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. (DATE		
21DEC04 IS	·		READY	17:00 20								
20SEP2006	15:3	0				r_Turbo_Die	esel					
LINE OP CO	DE	TECH	. TYPE	DESCRIPTIO	NS/INS	TRUCTIONS						
# A 100				C/S WHEN A ADD VERY S		FUEL PUMP K	EEPS CLIC	KING OFF	HAS TO			

B 100 WW

C/S REAR TANK WILL NOT TRANSFER INTO FRONT TANK

YOUR FINANCE CHARGE is instituted by a size particle at 1.00% moreon in 1.50 per matrix to bolances up to \$500 which is on the Art of 10 per morth on bolances up to \$500 which is an 100 per morth or or ances over \$500 which is an 100 per morth or or ances over \$500 which is an 100 per morth or or ances over the 100 per morth or or 100 per morth or 100 per m

DISCLAIMER OF WARRANTIES: Any marranties on the products sold mereby are those made by the manufacturer. The soler, flatus STON CHELSOLEY FORT WORTH, better, whoreastly declaims an infrarative, either express or impact, noticing any discretizant today or stokes for a particular purpose, and BANKSTON CHELFOLET FORT WORTH, notice that the control of the product of t

"ERMS. Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no insponsibility for loss or damage by theft or fire to vehicles and/or personal frems left in said vehicles, placed with this company for storage, said or repair, or damage to vehicle while road testing. The below bill for labor and materials is approved, and expires mechanic's fem is granted on said vehicle to secure the payment thereof, said obligation being payable in Fort Worth, Tarrant County, Texas, and in the event of default, I agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said while on any street or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

CUSTOMER SIGNATURE

ADVISOR COPY

NOTICE PURSUANT TO \$70.001.

NOTICE PURSUANT TO \$70,001,
TEXAS PROPERTY CODE

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE
FERSON WHO IS CBLIGATED TO PAY FOR THE BEPAIR OF THE
MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT
UNDERSTAND THAT THIS VEHICLE IS SUBJECT TO
REPOSSESSION IN ACCORDANCE WITH BUSINESS AND
COMMERCE CODE \$9,609, IF FAMINITY FOR THE REPAIR TO
THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR 74
CREDIT CARD TRANSACTION IS STOPPED, DISHONON IN
BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR LICAULY
THE MAKER OR DRAWER OF THE ORDER OF THE CHECK THE
HOLDER HAS NO ACCOUNT OR THE ACCOUNT LIPON VANIDAL
SCHAMM OR THE CREDIT CARD ADMOUNT HAS TENDED IN

Signature of the Parson responsible or Agent for Person Privace the for payment

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

Filed 09/24/12 09-50026-ma Doc 12089-19 Entered 09/25/12 12:24:04 Transportation Judges Decision and Final Order Texas Department of

FROM:

FAX NO. : 9726178581

Oct. 13 2006 01:44PM P2

J-Rod.Inc.

398 N. I-35 Service Road I-35 North of Red Oak Rd. Red Oak, TX 75154

INVOICE

Invoice Number:

13805

invoice Date:

10/13/06

Page:

Customer Phone: 817-498-2400 Customer Fax: 817-605-2606

BANKSTON CHEVROLET 7769 GRAPEVINE HIGHWAY NORTH RICHLAND HILLS,, TX 76180

ATTN: Brian

Salesperson:

Bankston CHEVROLET

7769 GRAPEVINE HIGHWAY

NORTH RICHLAND HILLS,, TX 76180

ATTN: Brien

Sales Ord No: 2670¥ Order Date: 10/02/08 Account Cd: HUDI:

0

Print Terms: ON RECEIPT Shipper Mor. 9509

Ship Date:

PICK UP

Line

Backerdered Qty Shipped

Part Number/Description

--- Discount

Price UM

Extended Price

3.00

0.00 WARRANTY WARRANTY WORK

0.00

\$0.0000 EA

\$0.00

Customer says fuel filler take fuel very slow.

Contacted Brian @ Bankston Chevrolet in Ft. Worth on 9/29. He called t he customer to explain the changes to be made. On 10/2 Brian said she wanted to move the fuel filler up and not to put a fuel door on the floor.

J-rod will move the fuel fillers up and increase the angle of the fuel neck. Fuel doors will also be added. Repaint the side with all the repairs.

what was recoveredate? 10/02/07 by JRod

Thank You for your order!!

Subtotal:

\$0.00

Freight:

\$0,00

Total:

\$0.00

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 30 of 34

1689281

47319

Bankston Chevrolet

INVOICE

Fort Worth 7769 GRAPEVINE HWY.

METRO: (817) 498-2400

1710 MARLENE DR EULESS, TX 76040 HOME: 817-399-9069 BUS: 817-946-6906

DA N MITCHELL

PAGE 3

FORT WORTH, TX 76180 LOCAL: (817) 485-0400

SERVICE PHONE: (817) 485-0466

HOME:817-	399-9	069	802:811-3	40-0900	SER	VICE ADVISOR:	2129 ST	EVEN BUCH	ЮLZ	
COLOR	YEAR		MAKE/MODEL			VIN	LICENSE		E IN/ OUT	TAG
BLUE	05	CHE	VROLET KO	DIAK	1GBE4	E12X5F504670		27351,		T670
DEL DATE	PROD.	DATE	WARR. EXP.	PROMIS	ED	PO NO.	RATE	PAYMENT	INV. D	ATE
21DEC04 I	S			17:00 29			0.00	CASH	170CT06	
R.O. OPE	NED		READY	OPTIONS		C:5F504670 DL				
				ENG:6.	6_Lite	er_Turbo_Diese	el			
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F** CUSTO			ON LINE	CK UP					ä	AB
			CCF					0.00	O.	υü
	Was W	RONG	WITH TRU	JCK UNTIL		ALKED TO US O	~ ~	th WE		

VEHICLE GOT BACK ON THE 10th WE REINSPECTED ENTIRE TRUCK PER GM

CUSTOMER WAS CALLED ON THE 13th THAT HER TRUCK WAS READY SHE SAID SHE

not on 23rd left Keys wi Service Gen Mgr Don Garrett
He sand he would leave world with
Steve Buchotz and hung my kepp on his could bonned

YOUR FINANCE CHARGE is computed by a single periodic rate of 1,5% timestrum .50) par month on Balances up to 5500 which is an ANNUAL PERCENTAGE RATE of 18% and a single periodic rate of 1% per month on balances over \$500 which is an ANNUAL PERCENTAGE ARTE of 12%. We guaranted our workmanship for 12 months or 12,000 miles, whichever occurs first, if our repair or replacement parts foll in normal use within that period because of our workmanship, we will fix if fee of charge, parts and labor.

48 hours after work is completed and the customer of notified, storage charges will account at \$15,00 per day. Vehicle will be sold for charges after 30 days.

WAS NOT GOING TO PICK UP TRUCK NOW.

DISCLAIMER OF WARRANTIES. Any warranties on the croducts sold hereby are those made by the manufacturer. The seller, BANKSTON CHEUROLET FORT WORTH, serbly expressly disclaims all rantes, other express or implied, including any implied warrants of increbantability of fraces a particular purpose, and BANKSTON CHEUROLET FORT WORTH, neither assumes nor corres any other person to assume for it any lability in connection with the sale of said multiple acknowledge receipt of the parts and labor lated above.

TERMS: Payment terms will be strictly cash unless arrangements made. It is understood that this company assumes no responsibility for loss or damage by theft or fire to vehicles and or personal items left in said vehicles, placed with this company for storage, sale or repair, or damage to whiche while road testing. The below bit for labor and materials is approved, and an express machanic's tent is granted on said vehicle to secure the payment thereof, said colligation being payable in Fort Worth, Terrant County. Teass, and in the sevent of default, I agree to pay in addition thereto, reasonable attorney's fee, Permission is granted to you to this add which an environ said which an environ said which an environ said whether an environ said. drive said vehicle on any arrest or road for the purpose of testing and inspecting same. I AUTHORIZE AND UNDERSTAND THE TERMS AND CONDITIONS ABOVE:

	NOTICE PURSUANT TO 170.001, TEXAS PROPERTY CODE
	I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR
	THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT
	THIS VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS AND COMMERCE
	CODE 19.609, IF PAYMENT FOR THE REPAIR OF
	THE MOTOR VEHICLE BY A CHECK, MONEY CROER, OR A CREDIT CARD TRANSACTION IS
	STOPPED. D.SHONGRED BECAUSE OF NSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE
1	THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE
	ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.
ri	

Signature of the Person responsible of Agent to Person Responsible for payment

	DESCRIPTION	TOTALS
5	LABOR AMOUNT	0.00
2	PARTS AMOUNT	0.00
١	GAS, OIL, LUBE	0.00
F	SUBLET AMOUNT	0.00
5 F	MISC. CHARGES	0.00
E	TOTAL CHARGES	0.00
E	LESS INS. DISCOUNT	0.00
Ì	SALES TAX	0.00
r	PLEASE PAY	
	THIS AMOUNT	0.00

WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

47319

Bankston Chevrolet

INVOICE

Fort Worth

7769 GRAPEVINE HWY,

METRO: (817) 498-2400

⊥0 MARLENE DR ጥሄ ማራስላስ DITT DOC

'DA N MITCHELL

DROW 1

FORT WORTH, TX 76180 LOCAL: (817) 485-0400

EULESS, TX 76040 HOME:817-399-9069 BUS:817-946-6906						PAGE 1 '	ONI WONIN, SE	RVICE PHONE: (8	NOCAL: (6 17) N17) 485-046		
HOME: 617-3	フフーフ	003 1	DOS: 011-3	40-031	10	SER	VICE ADVISOR:		•	•	**
COLOR	YEAR		MAKE/MODEL				VIN	LICENSE	MILEAC	E IN/ OUT	TAG
BLUE	05		VROLET KO				E12X5F504670	<u>L</u>		<u> /27462 T670</u>	
DEL DATE	PHOD.	DATE	WARR, EXP.	P1	ROMIS	ĘU .	PO NO.	RATE	PAYMENT	INV. DA	115
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CAUSE: CUS	TOME	R SA	ID THAT	THER	DEAL	ER DID	NOT PUT ENG	INE BACK	TOGETHER		
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			TRAP							(N/	G)
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			PLUG			•				(N/	či
1	C: E	ART#	: COUNT:				•				
	CLAIM		: — •								
1	HTUA	CODE	l :								

27351 FOUND CONNECTOR COVER AT FICM BROKEN (REPLACED COVER) DRAIN COOLANT & REPLACE MISSING BOLT FROM FUEL RAIL MOUNTING BRACKET, REPLACE RIGHT SIDE REAR OUTTER DOOR HANDLE LOCK CYLINDER PLUG (MIS SING) REMOVE ENGINE COVER TO INSPECT REAR OF MO TOR & WIRING HARNESS ADD COOLANT & REASSEMBLE REPLACE UPPER RADIATOR BAFFLE (BROKEN) 2.0 ****************

B C/S 5QTS LOW ON OIL CUSTOMER WANTED TO TAKE OIL SAMPLE AND HAVE TESTED .OKAY BY GM REP FRANK BARRON (BECAUSE ENGINE WAS LOW OF OIL FROM THE REPAIR PERFORMED IN WYOMING. RESULTS TO BE REVIEWED WITH GM REP

CAUSE:

100 MISC REPAIRS PERFORMED

WW

1434

001500 SOS KIT YOUR FINANCE CHARGE is computed by a single periodic rate of 1.5% imminum, 501 cer month on belances up to 3500 which is an ANNULA PERCENTAGE RATE of 18% and a single periodic rate of 1% per month on belances over \$550 which is a ANNULA PERCENTAGE RATE of 1.5%. We guarantee our workmanship for 12 months or 12,000 miles, whichever occurs first, if our repair or replacement parts all in mombilists within that period because of our workmanship, we will find the control of charge, parts and labor.

88 hours after work is completed and the customer is notified, storage charges will accure at 5.5.00 per day. Vehicle wall be said for charges after 30 days.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold bereby are those made by the manufacturer. The seller, BANKSTON CHEVROLET FORT WORTH, Fereby expressly disclars all warranties, either express or implied, including any implied warranty of interchantability or fareas.

" carcular purpose, and BANKSTON CHEVPOLET FORT WORTH, ceither assumes nor wis any other person to visume for it any liability in connection with the sale of said 1,1 schromwedge record of the parts and labor lated above.

TERMS: Payment terms with be strettly cash unless arrangements made it is understood that this company assumes no responsibility for loss or damage by theft or like to vehicles and or personal items left in said vehicles, placed with this Company for storage, sale of repair, or damage to vehicle while road testing. The below bit for labor and materials its approved, and an express machinic's lien is granted on said vehicle to secure the payment thereof, said obligation being payable in Four Worth, Terrant County, Texas, and in the event of default, agree to pay in addition thereto, reasonable attorney's fee. Permission is granted to you to drive said vehicle on any siteod or read for the purpose of testing and impacting same. AUTHORIZE AND UNDERSTAND THE YERMS AND CONDITIONS ABOVE:

. 1	RUTICE PURSUANT TO \$70,001.
	TEXAS PROPERTY CODE
1	I AM THE PERSON OR AGENT ACTING ON BEHAL
. 1	
	GF THE PERSON WHO IS OBLIGATED TO PAY FOI
:	THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO
	THE REPAIR AGREEMENT, I UNDERSTAND THAT
١,	THE REPAIR AGREEMENT. I UNDERSTAND THA THIS VEHICLE IS SUBJECT TO REPOSSESSION IN
	ACCORDANCE WITH BUSINESS AND COMMERC
- 1	CODE \$3,609, IF PAYMENT FOR THE REPAIR O
1	THE MOTOR VEHICLE BY A CHECK, MONEY
1	CROSS, CR A CREDIT CARD TRANSACTION IS
1	STOPPED. DISHONORED BECAUSE C
	INSUFFICIENT FUNDS, NO FUNDS, CR BECAUS
	THE MAKER OR DRAWER OF THE ORDER OR THE
	CRÉDIT CARD HOLDER HAS NO ACCOUNT OR TH
٤	ACCOUNT UPON WHICH IT IS DRAWN OR TH
	CPEDIT CAPD ACCOUNT HAS BEEN CLOSED.
, 1	

TOTALS DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES TOTAL CHARGES LESS INS. DISCOUNT SALES TAX PLEASE PAY

(N/C)

(N/C)

Signature at the Person responsible of Agent for Person Responsible for payment

THIS AMOUNT

47319

Bankston : Chevrolet

INVOICE

Fort Worth

7769 GRAPEVINE HWY,

METRO: (817) 498-2400

1..0 MARLENE DR

CUSTOMER SIGNATURE:

DA N MITCHELL

1.0081 - /04TL 40C 0400

EULESS, TX HOME:817-3			BUS:817-9	46-6906		PAGE 2		RVICE PHONE:	(817) 485-046	
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WE GUARANTEE OUR WORKMANSHIP FOR 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST.

09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 33 of 34

MORITZ

11th work order

Chevrolet · Chrysler · Jeep

9101 Camp Bowie West Fort Worth, TX 76116 We All Spoke on

WAS toward CUSTOMER NUMBER 349198 ADVISOR TAC NUMBER PETER CHAPMAN 4<u>2</u>91 11/29/06 6471 CTCS495013 LABOR RATE LICENSE NUMBER MALEAGE LINDA MITCHELL STOCK NUMBER 27.628 BLUE/ 1710 MARLENE DR OS/CHEVROLET TRUCK/4500/D DELIVERY DATE DELIVERY MILES **EULESS, TX 76040** VEHICLE ID NOVABER 4 E 1 2 X 5 F 5 0 4 6 7 0 SELLIPA, DEALER PRODUCTION DATE F T E NUMBER PO NUMBER *817-946-6906 BUSINESS PHONE COMMENTS LABOR & PARTS ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER THE SELLER HEREBY EXPRESS OR IMPLIED INCLUDING MAY MEDILED WARRANTY OF MERCHANTABILITY OR FINESS FOR A PARTICULAR PURPOSE AND THE SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY UABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS IN CONNECTION WITH THE SALE OF SAID PRODUCTS J# 1 11CVZ LIGHT LINE LIGHT LINE

C/S VEHICLE WILL NOJ DRIVE OVER 45MPH

UNABLE TO DUPLICATE PROBLEM DENNIS WILLIAMS TEST DROVE AS SOON AS TRUCK ARRIVED BUT TRUCK DROVE NORMAL. WE CECKED FOR CODES IN COMPUTER NONE WE'RE PRESENT. NO COOLANT LEAKS WE'RE FOUND AND COOLANT WAS AT NORMAL LEVEL. PTO SWITCH WAS OFF AT THE TIME IT WAS TEST DRIVEN. BUT IN TALKING WITH CUSTOMER THE WRECKER DRIVER THOUGHT THE SWITCH WAS ON AND THAT WAS CAUSING THE PROBLEM. THE PTO SWITCH BEING TURNED ON COULD CAUSE THE EXACT PROBLEM BEING DESCIBED HERE AND ON LINE 3. WE ALSO CHECK FLOW THROUGH THE FUEL FILTER AND THAT WAS NORMAL. TECH(S):604 WARRANTY I HEREBY AUTHORIZE REPAIRS TO BE DONE ALONG WITH THE NECESSARY PARTS AND MATERIALS. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS HIGHWAYS OR ELSE WHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION I ACKNOWLEDGE RECEIPT OF COPY HEREOF JOB # 1 TOTAL LABOR & PARTS NOTICE PURSUANT TO PROPERTY 0.00.. 2 11CVZ-02 LIGHT LINE CODE, §70,001 TECH(S):604 C/S WHEN PUMPING FUEL REAR FILLER OK. FRONT FILLER WILL NOT ALLOW EASY FLOW OF FUEL
NO WORK DONE CUSTOMER CAME TO PICK UP VEHICLE. I AM THE PERSON OR AGENT ACTING ON WARRANTY BEHALF OF THE PERSON WHO IS OBLI-GATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COM-JOR # 2 TOTAL LABOR & PARTS 0.00 J# 3 08CVZ STEER/SUSPEN MERCE CODE, §9.609, IF PAYMENT FOR THE C/S VEHICLE HAS VIBRATION WHEN DRIVING AT HW SPEEDS CHECKED FRONT END THERE WAS NO PLAY. ALL WAS NORMAL. AFTER TALKING WITH CUSTOMER THE SHAKE WAS PART THE TECH(S):604 WARRANTY REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO PROBLEM ON LINE 1. FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT JOB # 3 TOTAL LABOR & PARTS 0.00 CARD HOLDER HAS NO ACCOUNT OR THE J# 4 06CV7 VEHICLE INSPECTION ACCOUNT UPON WHICH IT IS DRAWN OR THE TECH(S).604 0.00 PERFORM FREE MULTI-POINT INSPECTION CREDIT CARD ACCOUNT HAS BEEN CLOSED. NOP WORK DONE JOB # 4 TOTAL LABOR & PARTS 0.00 Signature of the Person Responsible or Agent for ☐ CASH ☐ CHK. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEET IN CARS IN CASE OF FIRE. THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL CLIENTS OR OWNER'S SIGNATURE

PAGE 1 OF 2

CUSTOMER COPY

(CONTINUED ON NEXT PAGE) 11:31am

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of Fort Worth

Cheurolet-Chrysler-Jeep

9101 Hwy. 80 W. Fort Worth, TX 76116 (817) 696-2050 09-50026-mg Doc 12089-19 Filed 09/24/12 Entered 09/25/12 12:24:04 Exhibit Texas Department of Transportation Judges Decision and Final Order Pg 34 of 34

MORITZ

9101 Camp Bowie West Fort Worth, TX 76116

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PAGE 2 OF 2

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